



# SPRING CANYON WATER & SANITATION DISTRICT

## 2024 Rates Remain the Same for the Second Consecutive Year

Water is our most precious resource and every time you turn on the tap, Spring Canyon Water and Sanitation District customers are met with a clean and reliable source. Our team takes great pride in providing our community with access to this quality and reliable resource and the reliable services of wastewater collection.

While most things in life have gotten more expensive every year, we have gone two consecutive years without a rate increase while absorbing an 8% increase in 2023 and a 5% increase in 2024 from our supplier Fort Collins Loveland Water District (FCLWD). Through a reduction in operating & administrative expenses, increased interest income, mitigation of water loss, improvement of system efficiency through completed projects and other contributing factors, we deemed it was fiscally possible for our rates to remain the same from 2022 to 2023 and 2023 to 2024 even with inflation, regulatory changes, and the increases to our purchased water rates.

Managing water distribution and sewer collection through our District's terrain is no easy feat. It takes an incredible team, extensive planning, and the ability to be forward thinking, as well as money and resources. We are dedicated to being stewards of our finances received from our ratepayers and thank you for understanding both the cost and value of the availability of this resource within our District.

### **Pay My Bill**

**Credit or Debit** – <https://springcanyonwsd.epayub.com>

**Check or Cash** – In the office M/W/F 8:00A.M. – 4:00P.M.

**Check or Cash** – In the after hours drop post, or by mail

## **Board Meeting Information:**

Spring Canyon Water and Sanitation District holds Board Meetings monthly on the fourth Wednesday of the Month at 6:00P.M.

The November meeting is held on the third Wednesday and the December meeting on the first

Wednesday. The meetings are held virtually and can be accessed through the link on our Agenda posted 24 hours before the meeting.

## **Upcoming 2024 Board Meetings:**

February 28, 2024  
March 27, 2024  
April 24, 2024  
May 22, 2024  
June 26, 2024  
July 24, 2024  
August 28, 2024  
September 25, 2024  
October 23, 2024  
November 20, 2024  
December 4, 2024

## Capital Improvement Planning Ensures Fiscal Responsibility

At Spring Canyon Water and Sanitation District, it's our responsibility to provide clean, safe, drinking water and reliable wastewater services to our community. We are able to do so through constant and strategic maintenance of our system's infrastructure. Preparing for our future is not always easy, however, we are committed to being financially responsible and ensuring our budget is used efficiently. To tackle infrastructure needs, we have developed a Capital Improvement Plan (CIP) to address rehabilitation and replacement needs before they become urgent or an emergency.

Our infrastructure is largely the piping, or water and sewer lines, that connect your residence with supply (FCLWD) and treatment South Fort Collins Sanitation District (SFCSD) facilities. From the moment you turn your faucet on or pour something down the drain, it has travelled through a network of pipes and pumping stations constructed in our rugged terrain and subject to multiple changes in elevation requiring much more

**For additional information on the CIP, please visit:  
[www.springcanyonwsd.com](http://www.springcanyonwsd.com)**

engineered and sophisticated hydraulics than systems in town. Separate from our rates, Spring Canyon Water & Sanitation District carefully considers capital infrastructure projects and costs each year. This is what constitutes the CIP surcharge on our customer's monthly bills. The most vital CIP projects have been laid out over the next 10 years and can be found on the District's website, along with a breakdown of the funding sources.

In 2023, Spring Canyon Water & Sanitation District sold our dissolved air flotation (DAF) treatment property and allocated the proceeds of the sale to the CIP. This infusion of funds shortens the length of time it will take to complete the vital projects and allows for our most pressing projects to begin sooner.

Although we did not raise our customer's rates in 2023 or 2024, the District did increase tap fees for the first time in multiple years by a vote of the Board of Directors in our November 29, 2023 Rate Hearing. This increase applies to new customers wanting to join the District and is almost entirely a result of the rising cost of raw water in Northern Colorado, outside of the control of the District. The System Investment Fee collected as part of our tap fees is additional revenue that is allocated to our CIP. By increasing these fees to those who wish to join our District, it will increase CIP revenues without impacting the price our current customers pay.



**W8.1 Holiday Dr. Loop Fall 2023**

### **Recent & Current Capital Projects**

#### **W8.1 Holiday Drive Loop**

**Completed Fall 2023** – The completion of this project came in under budget. It provides a secondary main from the main water feed to the Arrowhead tanks and connects on Foothills Dr. This created a looped system allowing for redundancy and alleviates outages in case of a main break in this area.

#### **W1.1 Sandstone Tank Replacement**

**Summer 2024** – The Sandstone tanks are (2) 10,000 gallon tanks that are uncoated inside and out, and need to be replaced. This project will replace the tanks with a more suitable size and better maintenance access. The underground vault pump station will also be replaced as part of this project.

#### **S1.1 / S2.1 / S3.1 Sewer Over Inlet Canal**

**Fall 2024** – This project eliminates the existing sanitary sewer pipe/bridge that spans across inlet canal, and the risks associated with it. It consists of constructing a small pump station, 1,050LF of force main and 575LF of gravity main to pump around the canal. It also replaces areas where Inflow & Infiltration is present along Shoreline Dr. and Minuteman Dr.



For future newsletters, please visit:  
[www.springcanyonwsd.com/newsletters](http://www.springcanyonwsd.com/newsletters)

## Who is Responsible for Service Line Repairs?

We are often asked who is responsible for repairs and maintenance within our water and sewer system, so here is a handy infographic to help. Spring Canyon Water & Sanitation District owns and maintains all water and sewer mainlines and valves on the mainlines. As the customer, you are responsible for maintaining the service line between your home or building to the mainline and the interior of your home. Spring Canyon Water & Sanitation District owns the physical meter, but maintenance of the piping and valving within the meter pit and the meter pit itself, including the pressure reducing valve (PRV), is the customer's responsibility.



## SCWSD Fire Hydrant Capacities



Spring Canyon WSD staff met with the Poudre Fire Authority to establish fire protection from different sources. In the event of a building fire, a fire truck would typically connect to a fire hydrant and not only flow water into the truck, but use a pump to suck water out of the pipes faster than they could normally flow even under maximum operating pressures. The District's distribution infrastructure has neither the capacity nor the structural integrity to support the stress caused by a pumping fire truck. Poudre Fire Authority is fully aware of this and is equipped with tankers to bring water to building fires in our area. Where Spring Canyon WSD's fire hydrants can help, is wildfire protection. Poudre Fire Authority can use most of the fire hydrants for non-emergency flows to fill their trucks for any nearby wildfires. Hydrants they cannot use are documented within their database.

### \* Winter Safety Tips! \*

**Know your Shutoff** – In case of a pipe breakage or extreme leak, it's important to know where and how to turn off your water until things can get fixed.

**Insulate your meter pit, crawl space, utility room, or large commercial space** – This helps maintain a consistent temperature, prevents pipes from freezing and contributes to the overall longevity and durability of your plumbing system.

\* \*

# Meet the Team

Congratulations to Darla Howard on her retirement after serving as the District Administrator for Spring Canyon Water and Sanitation District for 28 years! We wish Darla and Hazel a wonderful retirement and are very happy that she will remain as the Secretary of the Board through 2024. Darla's last day as District Administrator is March 29, 2024.

**Thank you, Darla!**

## **Taylor Pelletier - District Operator in Responsible Charge (ORC)**

Taylor has been with the District for just over four years. He began as an entry level operator and obtained Level III CCWP Certifications for both Collections and Distribution. Taylor quickly demonstrated an innate understanding of the District's systems and components. He was promoted to District ORC in 2022 which enabled us to bring this regulatory requirement back in house as it was previously outsourced to Ramey Environmental.

## **Anthony Cruz - District Operations Maintenance Technician**

Anthony is approaching his first-year anniversary with the District. His previous experience working for the City of Fort Collins for multiple years allowed a seamless transition into the role while having an immediate positive impact on the District's operations.

## **David Cobb - District Administrator**

We welcome David to the team as the new District Administrator. David obtained his bachelor's degree from UW, has multiple years of experience in customer service, and is currently pursuing a second degree in accounting.

## **Chris Olson - District Manager**

SCWSD Board of Directors hired Chris as the manager in 2022 with over ten years of management experience in the atmospheric gas industry. Chris obtained his bachelor's degree in Business Management from MSU-Denver. Since Chris was hired, the District has implemented many vital components to its overall operations. Operational efficiency has increased while reducing costs by removing unnecessary contracted services that are now handled in house.

### District Office Hours 2024

**Monday:** 8:00A.M. to 4:00P.M.  
**Tuesday:** 8:00A.M. to 4:00P.M.\*  
**Wednesday:** 8:00A.M. to 4:00P.M.  
**Thursday:** 8:00A.M. to 4:00P.M.\*  
**Friday:** 8:00A.M. to 4:00P.M.  
**Saturday:** Closed  
**Sunday:** Closed  
\*Closed to the public



### Community Reminders

Please report water leaks directly to SCWSD @ (970) 226-5605  
A Larimer County Right of Way permit is required when working in the road  
Always call 811 Utility Locates before you dig  
For all emergencies regarding the water or sewer system, please call (970) 413-1845  
Please protect our sewer system infrastructure "[Save Our Pipes, Don't Flush Wipes](#)"  
[System Hydrant Flushing](#) will occur in the Spring

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